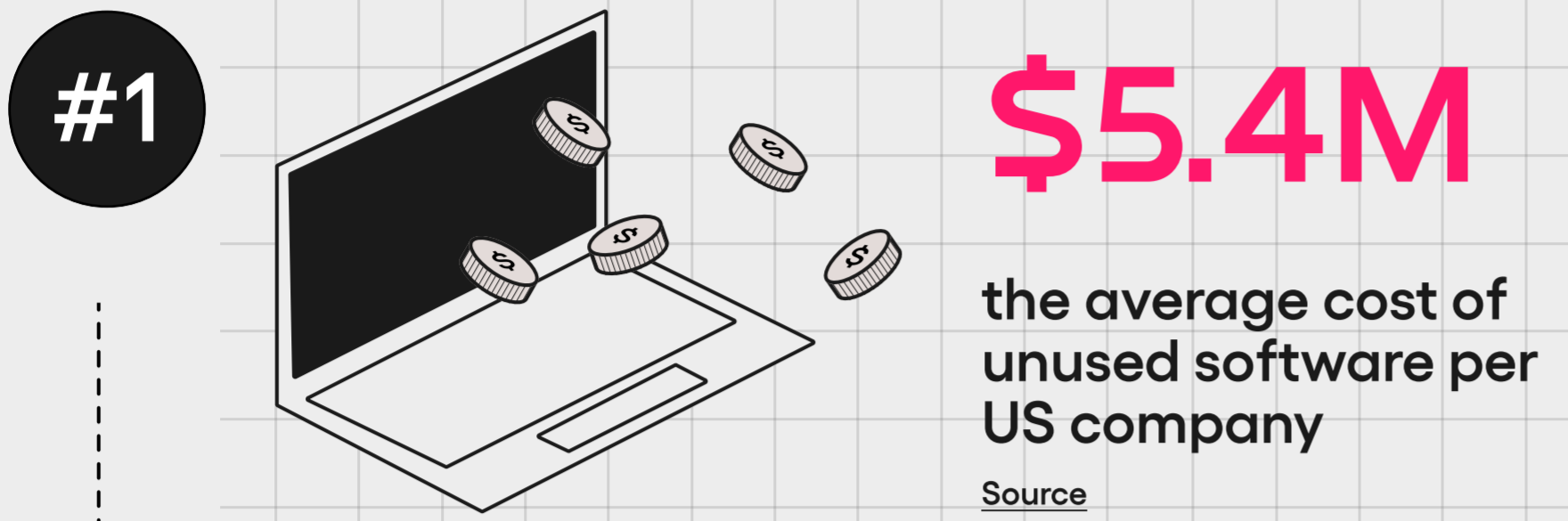


7 strategies for unlocking top efficiency in healthcare IT

Healthcare demands top IT efficiency due to its direct impact on patient care and outcomes. However, IT teams face challenges: diverse technology landscapes, legacy systems, strict compliance requirements, limited budgets, operational gaps, and cybersecurity.

Here are 7 tips for better IT performance in healthcare.



Consolidation and all-in-one

More IT teams are replacing multiple software or tools with a single system to reduce complexity, eliminate the need to switch between tabs or accounts, and create seamless workflows. Other benefits include cost-saving, reduced security vulnerabilities and data silos, increased data accuracy, and improved user experience.

#3

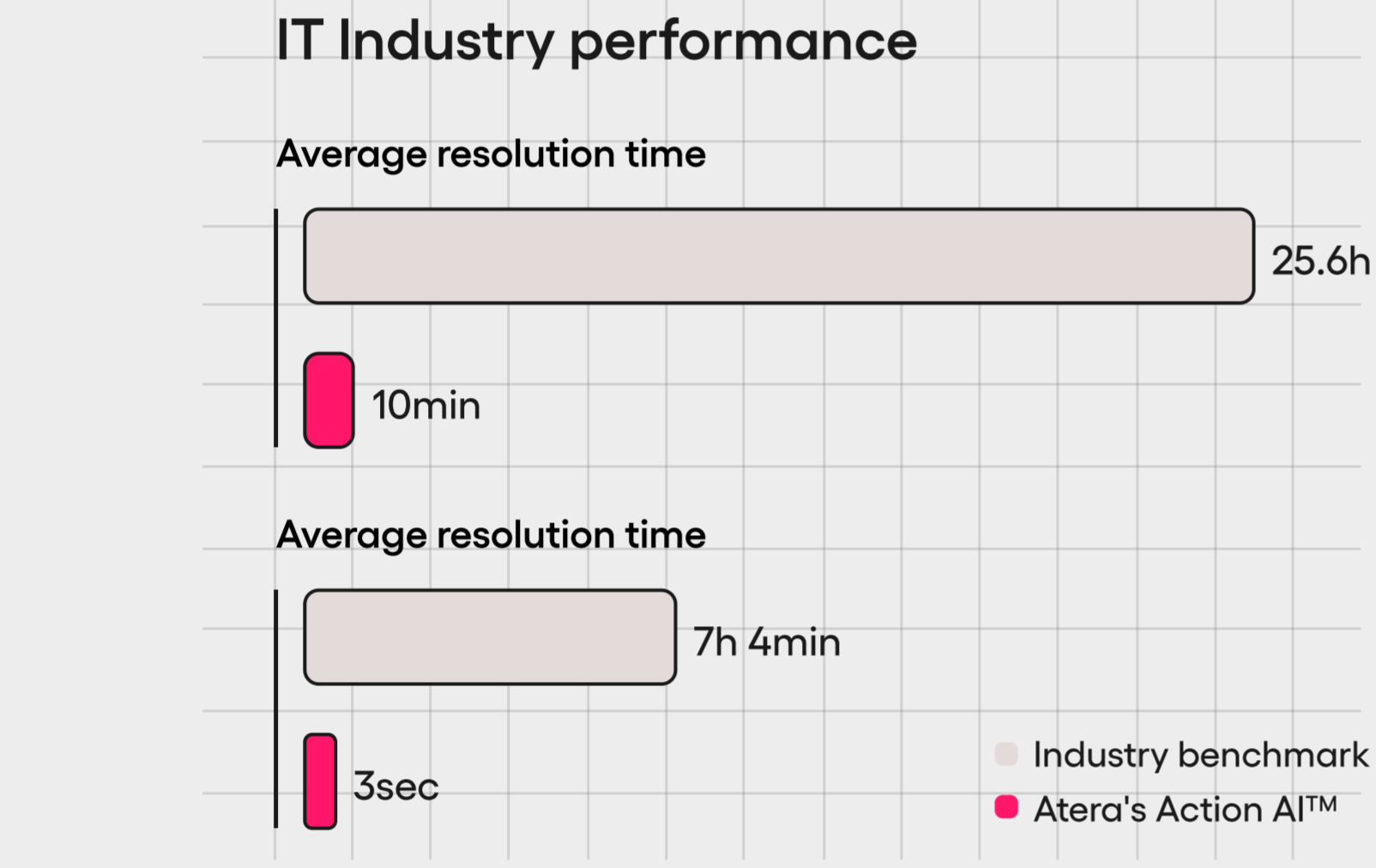
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I have used Atera's AI to create scripts, automate tasks, and troubleshoot errors in a fast and efficient way. AI has also helped me learn new skills and techniques.

Joseph Smith, technical support engineer at AFP Technology

Artificial intelligence

AI has the potential to automate tasks, make autonomous decisions, analyze data, and solve problems more effectively—and with fewer errors—than humans. From AI assistants that cut wait times to zero while improving end-user experience, to scripts generated with the click of a button, AI is transforming multiple industries, including healthcare IT.



#5

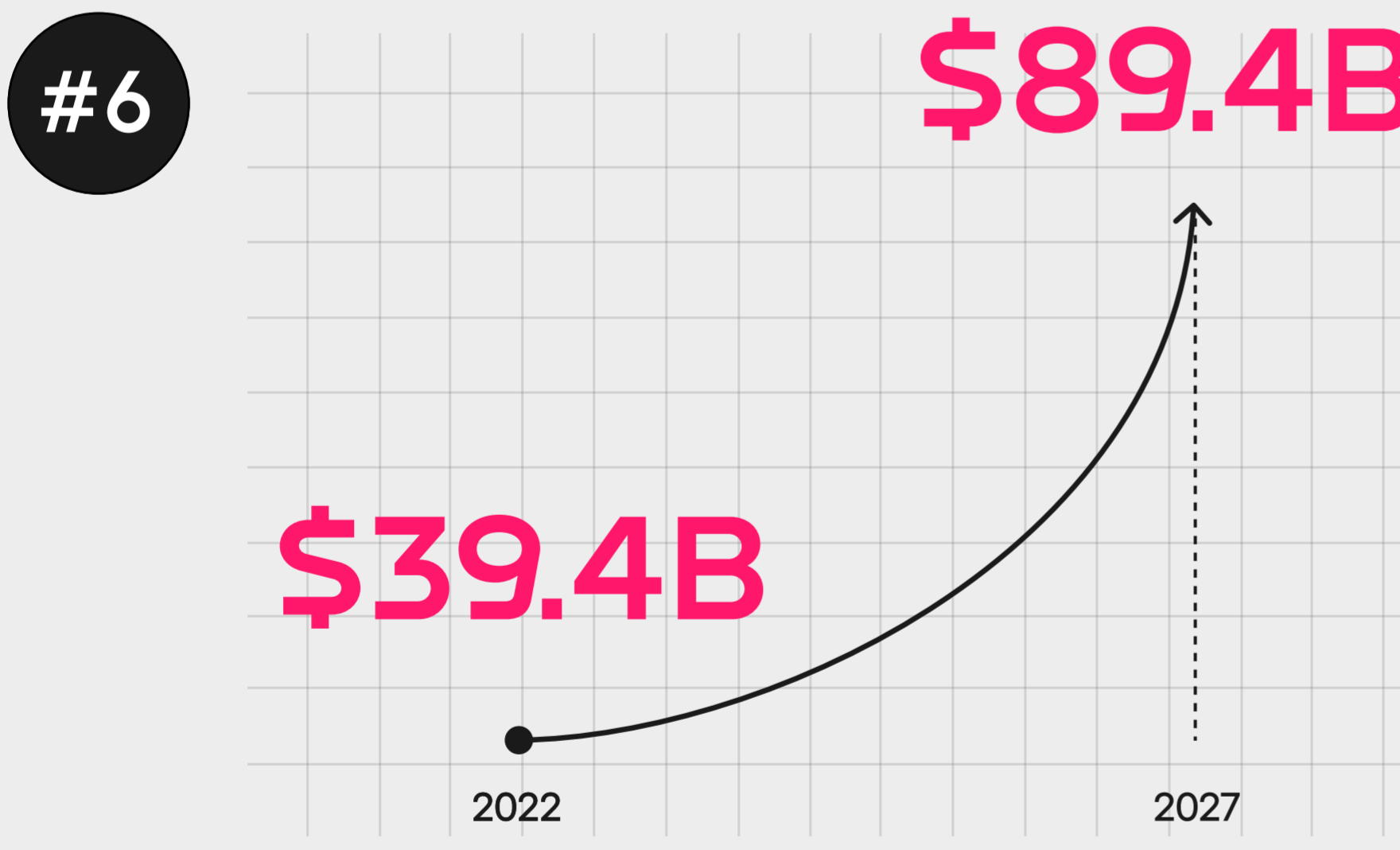
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We use Atera's detailed reports to analyze the performance of our IT fleet, identify trends, and make insightful decisions regarding upgrades, configuration changes, and future investments.

Gabriel Bariatti, CIO of MadPC

Comprehensive reporting and analytics

Reporting and analytics help IT teams understand system performance, spot problems, and allocate resources effectively. They help track various metrics and identify trends, and enable proactive problem-solving, reducing disruptions and downtime.



The global healthcare cloud computing market is forecasted to grow at a CAGR of 18.7% in a span of five years.

MarketsandMarkets

Cloud

Cloud-based solutions let organizations access data from any device, anytime. They scale better, allowing companies to adjust services without extra hardware or software investments as they grow or change. This boosts productivity and teamwork while optimizing IT spending.

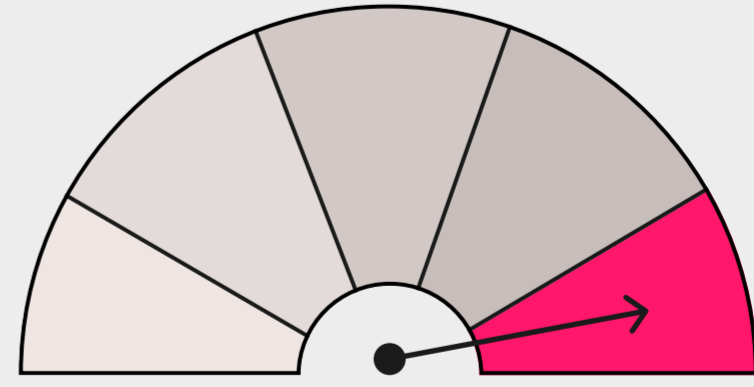
#7

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Digital health technologies are revolutionizing the healthcare sector, but many professionals are hesitating to use these tools... To overcome the barriers and become more comfortable, health and care workers should receive appropriate training and support.

Dr. David Novillo-Ortiz, WHO/Europe's Regional Adviser on Data and Digital Health

WHO



Employee training

Proper end-user training on opening support tickets and requesting assistance can help resolve IT issues quickly, minimizing disruptions to workflows and patient care.

Furthermore, as healthcare innovates and undergoes digital transformation, healthcare professionals increasingly use solutions like EHR systems, telehealth platforms, documentation software, and more—where proper training is necessary to reduce the resulting load on IT personnel.

About Atera

Atera is reinventing the world of IT by imbuing Remote Monitoring and Management (RMM), Helpdesk, Ticketing, and automations with AI—streamlining organizational IT management at scale. Designed for unprecedented efficiency, Atera's intuitive solution serves over 12,000 customers worldwide.

Our first-of-kind AI Autopilot enables self-resolution of Tier-1 issues, eliminating up to 50% of tickets; our Copilot augments existing tech capabilities with auto script generation, ticket summaries, recommended solutions, and more. The result of this groundbreaking technology is a freeing of critical resources and an exponential lift in productivity.



[Schedule a consultation](#)